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Pain Talk

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PCET Launches New Website

For the first time since 2015, Pain Consultants of East Tennessee launched a new version of its website in April.

The new site contains a few new tools that we think you’ll find helpful and informative.

First, a virtual assistant (also known as a chatbot) has been added to the site. When visiting the site, you’ll be welcomed by the virtual assistant and will be able to interact with the chatbot and ask questions relevant to our practice.

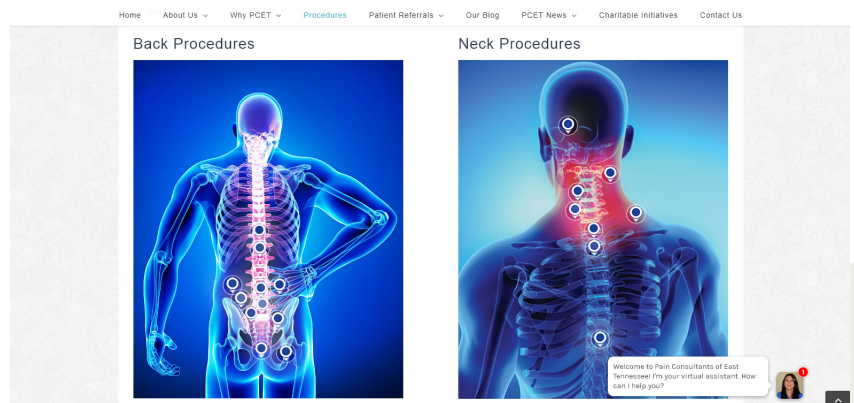
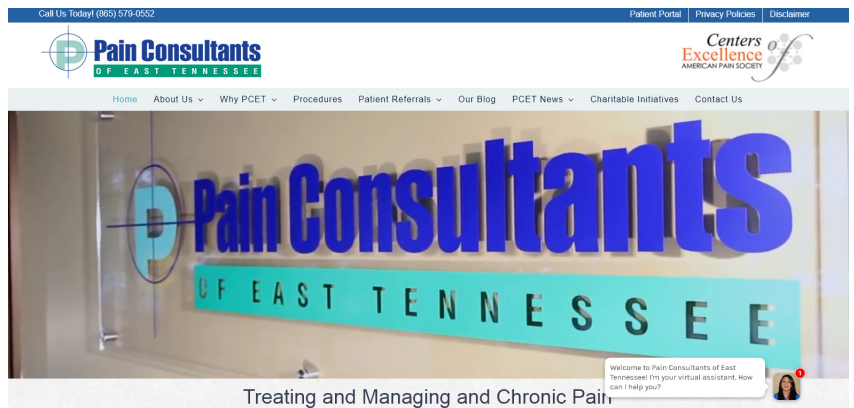
Do you want to know if you can eat or drink before a procedure? Ask the virtual assistant and she’ll provide you with an answer! The options are limitless! Our site is very comprehensive and information at times can be hard to find. We hope that the virtual assistant tool will help facilitate you finding the information you’re seeking as quickly as possible.

Second, we’ve revolutionized the way you can view information about common procedures performed in the PCET Surgery Center.

Our new “Procedures” page includes two interactive images. One image is of common back procedures we perform and the other is of common neck procedures we perform.

Simply hover your cursor or use your finder over the pulsing buttons on images and a video will appear and will explain the procedure in detail. This functionality allows you to quickly navigate common procedures we perform and to see the process of how those procedures are performed via video.

The site contains many additional informational areas and we encourage you to take a few moments to visit and take a look around!



COVID-19 Practices and Procedures

Pain Consultants of East Tennessee's first priority is the safety of our patients and our staff. Since the beginning of the COVID-19 pandemic, we have been focused on mitigation efforts to ensure the safety of those in both of our practice facilities as well as the PCET Surgery Center.

Our practices and procedures related to mitigation recommendations from the Tennessee Department of Health and the Knox County Health Department have evolved as new guidance measures were initially required, some of which have changed as the months have unfolded.

As of the publication of this newsletter edition at the beginning of June 2020, the PCET Surgery Center is once again, fully operational following a previous mandate to temporarily suspend elective surgeries.

Pain Consultants of East Tennessee is also fully operational. Recommendations regarding mitigation efforts from the CDC, Tennessee Department of Health, and Knox County Health Department are still being enforced for our staff and all patients. The donning of face masks by patients is now optional.



“A Lost Generation” Podcast Series

Dr. James Choo and Charles Petrone of Petrone Training recorded a six part podcast series entitled “A Lost Generation” in late fall and throughout the early spring. The series highlighted what Dr. Choo and Charles see in their practices as it pertains to health for those who are 40 or older. Can YOU handle the truth? It's not an easy pill to swallow but their advice just might save your life or that of someone you love.



Check out all six episodes on our blog at www.painconsultants.com/blog.

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