

DISCRIMINATION IS AGAINST THE LAW

PCET Surgery Center, LLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PCET Surgery Center, LLC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

PCET Surgery Center, LLC provides free aids and services to people with disabilities to communicate effectively with us, such as:

- qualified sign language interpreters
- written information in other formats (large print, audio, accessible electronic formats, other formats)

provides free language services to people whose primary language is not English, such as:

- qualified interpreters
- information written in other languages

If you need these services, contact Alana Booth RN, Practice Civil Rights Coordinator

If you believe that PCET Surgery Center, LLC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Alana Booth RN, Practice Civil Rights Coordinator 1128 E. Weisgarber Road Suite 110

Knoxville TN 37909 865-934-2577

865-934-2680 abooth@painconsultants.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Alana Booth RN, Practice Civil Rights Coordinator is available to help you.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

- By mail at

U.S. Department of Health and Human Services
200 Independence Ave. SW
Room 509F HHH Building
Washington, DC 20201

- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>